

SOUTH CUMBRIA DYSLEXIA ASSOCIATION PRIVACY POLICY

South Cumbria Dyslexia Association is a charity that represents and supports individuals who are dyslexic. In order to further our aims, we provide products and services to individuals, groups and other interested parties.

This privacy policy explains how we use any personal information that we collect when you contact us or use our services.

By providing us with your personal information you accept and consent to the practices described in this policy.

For the purposes of the General Data Protection Regulation ("GDPR") the data controller is South Cumbria Dyslexia Association and the data protection officer at SCuDA is Dawn Elsworth.

What information do we collect about you?

We collect information about you when you register with us, for example, for information, attending events or booking assessments. We also collect information when you voluntarily provide feedback and participate in other events, for example conferences. All the information that we collect is held securely.

How will we use the information about you?

We collect information about you to deal with your enquiry, assessment etc, and, if you agree, email you about events which we think may be of interest to you. We will not pass on your information to other companies for marketing purposes and will only share it internally or externally in order to enable us to carry out the services you have requested, for example, carrying out an assessment.

Access to your information, correction and deletion, complaints

You have the right to request a copy of the information that we hold about you. If you would like a copy of some or all of your personal information, please email us at scuda.kendal@talk21.com. We want to make sure that your personal information is accurate and up to date. You may ask us to correct or remove information you think is inaccurate. You also have the right to ask us to delete the records that we hold about you.

You may also complain about the way that we process your personal data.

If you would like to make corrections, request us to delete the information we hold about you or to complain about the way that we process your personal data please contact us at scuda.kendal@talk21.com

This privacy policy only applies to South Cumbria Dyslexia Association and its operations so if you use links from our website to another website you should read their privacy policies.

Changes to our privacy policy

We keep our privacy policy under regular review and we will place any updates on our website, www.scudauk.co.uk. This privacy policy was last updated on 17th April 2018

How to contact us

Please contact us if you have any questions about our privacy policy or information we hold about you by email at scuda.kendal@talk21.com